

HAIDER ABBAS

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SUMMARY

Operator and two-time founder. Underwrote about \$6B in credit at Silicon Valley Bank, managed a restaurant team of 20, ran a healthcare AI pilot at Yale New Haven Health and built voice AI that has handled 2,000 calls

EXPERIENCE

DOHOS

New Haven, CT

Voice AI that answers restaurant phone orders

Founder

2025 – Present

- Built voice AI that takes restaurant phone orders; handled about 2,000 real customer calls in live testing
- Cut model context and built custom voice detection in Rust to hold down the cost of every call
- Designed the order flow: the model proposes changes, code checks the menu and prices, and the caller confirms
- Pitched Pizza Boli's corporate on a pilot, shaping the deck with a GM on headquarters versus store needs

FORMIQ

New Haven, CT

Healthcare AI startup automating document intake for health systems

Co-Founder and Technical Lead

2024 – 2026

- Ran a two-month orthopedics pilot at Yale New Haven Health with 10 to 12 administrative staff; processed about 2,000 documents and saved roughly 300 staff hours (measured)
- Led product and technical development; mapped intake, routing and human review with the staff doing the work
- Cleared security and clinical reviews; led most of the executive presentation; reached final-stage procurement
- Health system chose an established vendor on maturity, then invited us to continue through its innovation center

SILICON VALLEY BANK

San Francisco, CA

Associate, Global Fund Banking and Venture Capital

2022 – 2024

- Underwrote about \$6B in credit facilities for PE and VC funds, covering 20 to 40 fund clients at a time
- Managed credit on a portfolio of about \$2.5B at departure; average facility about \$200M for PE, \$35M for VC
- Wrote hundreds of credit memos; presented new facilities to the Chief Credit Officer's committee
- Led the move of covenant compliance from a shared inbox to a SharePoint site pairing data with source files
- Kept five key fund clients informed through SVB's March 2023 failure and helped credit work resume

Associate Development Program

2022

- Promoted to Associate in 6 months, on a program that typically takes 2 years

PIZZA BOLI'S

Baltimore, MD

Family-run pizza restaurant

Manager (promoted from Assistant Manager)

2018 – 2022

- Managed a high-volume restaurant with a team of about 20 across ordering, kitchen and delivery
- Negotiated supplier pricing and rebuilt phone-order coverage with VOIP and offshore staff
- Shifted dough orders to larger sizes that could be cut down, absorbing recurring size-specific shortages
- Stepped in for the family owners on finance and operating problems when needed

EDUCATION

YALE SCHOOL OF MANAGEMENT

New Haven, CT

MBA program: completed 3 of 4 semesters; degree not conferred

2024 – 2026

- Accepted into Yale's Tsai CITY startup program to develop Dohos

UNIVERSITY OF MARYLAND

College Park, MD

Master of Science (MS), Finance

2021

Bachelor of Science (BS), Information Science, cum laude; GPA 3.64

2020

ADDITIONAL INFORMATION

- **Languages:** English, Urdu, Punjabi, Hindi
- **Technical:** Excel, Python, SQL; build software with AI coding agents
- **Current contract work:** Independent contractor evaluating AI model outputs for Mercor (2026 – present)
- **Certification:** ServSafe
- **Work authorization:** U.S. citizen